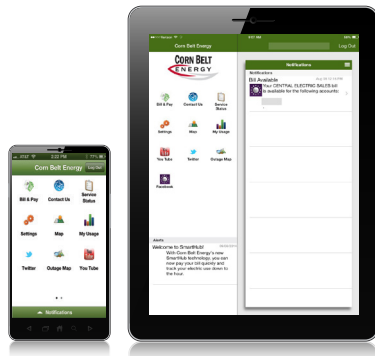# How to report outages
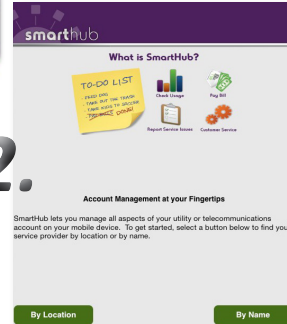## *conveniently from your mobile device!*
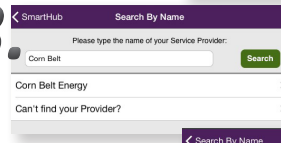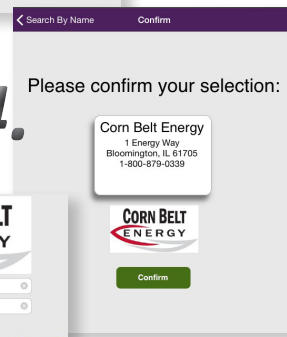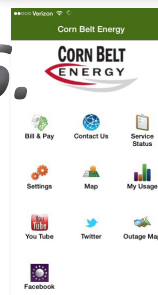
Every day the employees of Corn Belt Energy work hard to prevent and minimize the interruptions in power to our members. Unfortunately, unforeseen events such as storms can often cause power outages. Corn Belt understands how inconvenient it is to be without electricity. We strive to make the process for reporting outages as easy as possible including from your mobile device.

Instructions

1. Download the free mobile app for your Apple or Android device by searching for "SmartHub" in your app store.

2. Select the "By Name" button in the lower right section of the screen.

3. Type in "Corn Belt Energy" and click on the "Search" button, and select "Corn Belt Energy".

4. Make sure that "Corn Belt Energy" appears on the next screen and select "Confirm".

5. Enter your username and password. Then, select the "Login" button.

6. Click on the "Contact Us" icon on the left side of the screen.

7. Click on "Report an Outage".

8. Confirm that the address listed is correct for the outage location, and type a comment (optional). Then, select the "Report Outage" button.